



The Butterfly Service is designed specifically for victims of domestic violence who are no longer with their abuser. The aim is to help you keep your house/flat or support you resettling from the refuge.

The HOPE Centre is a drop in centre for women and children who are experiencing or have experienced domestic violence. We provide a free, confidential service offering advice and support as well as a range of therapeutic sessions.

Opening Times:
 Mon & Tues 11am - 3pm
 Wed 11am - 4pm
 Thurs & Fri 10am - 3pm



The Outreach Service is for any victim of domestic violence. You can still be in a relationship with your abuser. We offer a non-judgmental approach with one to one emotional and practical support.

The Independent Advisory Service provides advice, support and options to increase safety for victims at high risk of harm from domestic violence.



We explore legal options and support victims through the criminal justice system and/or through the civil legal process.
 Telephone - 01772 201501

The Specialist Counselling Service is provided by qualified or trainee counsellors. They all provide their services on a voluntary basis and are all members of the British Association for Counselling and Psychotherapy.



Umeed means hope in Gujarati and Urdu and is a specialist service for victims of domestic violence from the black and minority ethnic community. This unique service provides support and assistance for victims of forced marriage and honour based violence including female genital mutilation.

Umeed includes a free and confidential **Immigration Advice Service** to anyone who is experiencing or who has experienced domestic violence.

Support is available in Gujarati Punjabi, Urdu, Polish and English.

The Children's Service supports children who are the hidden victims of domestic violence. We provide an opportunity for children to talk about what they have been through as well as help them become children again.

The Refuge is safe, supported, temporary accommodation for women and children fleeing domestic violence.

The refuge has 15 self contained flats and communal areas.



The service provides individual emotional and practical support.

The Sanctuary Scheme aims to enable victims of domestic violence to remain in their own home and feel safe and secure.



Depending on individual circumstances the scheme aims to secure your home by adding additional security measures, such as new locks, security lighting, window locks.

Our Services are specialised and can help you if you are currently being abused, or if the domestic violence happened in the past.

We offer volunteering opportunities as well as providing a wide variety of Domestic Violence Awareness training packages.

You can refer yourself to any of our services using the Contact Us information on the back page.





Preston Domestic Violence Services provides specialist services to victims of domestic violence/abuse (women, men and children).

What is Domestic Violence/Abuse?

Domestic violence is about a partner, ex partner or family member trying to control your life.

Abuse can be physical, financial, psychological, emotional or sexual and there is no excuse for it.

Abuse can affect your long term self esteem and wellbeing and also you're children's.

Anyone can experience domestic violence regardless of race, ethnic or religious group, class, disability, sexuality or lifestyle.

Domestic Violence may include a range of abusive behaviours, not all of which are in themselves inherently 'violent'.

We need your support!

Cash donations are very welcome and are used to support activities for victims and their children.

You can also join our 200 Club.

For further information please contact our Helpline.



Contact Us



24 Hour Domestic Violence Helpline

01772 201601

Drop into the HOPE Centre in St John's Shopping Centre, Lancaster Road, Preston Tel: 01772 906667

Email: enquiries@pdvs.org.uk

Please visit our web site for more information:
www.pdvs.org.uk

Umeed 24 hour Helpline

01772 514101

email: umeed@pdvs.org.uk

website: www.umeed1.org.uk

We acknowledge funding from:



Preston Domestic Violence Services



“Working to end Domestic Violence”

Information About Our Services

Charity No. 1061953 - Company No. 3289949
Registered Office: 10 Oakham Court, Preston PR1 3XP

